



# Mercury Roadside Assistance

## Protection for the Road Ahead



You never know when you'll need a helping hand on the road. When your car stops running due to a non-accident incident, Mercury's Roadside Assistance will be there to help. Simply call the toll-free Claims number on your ID card and select the roadside assistance option. You'll be connected with a service representative to dispatch services and get you back on the road. You can even opt-in via text to receive real-time status updates on your request.

### Here's a list of covered services:

- Towing to a nearby repair facility up to the following limits<sup>1</sup>
  - \$75 (15 miles)
  - \$500 (100 miles)
  - \$1,000 (200 miles)
- Locksmith services for keys that are lost, stolen or locked inside the vehicle<sup>2</sup>
- Battery jump start
- Flat tire change
- Delivery of fuel and other motor vehicle operation fluids<sup>3</sup>
- Towing from entrapment of snow, mud, water or sand within 100 feet of a public road or highway

The features described above can be used up to a maximum of five (5) occurrences for each covered auto or trailer, per policy period. If any of these services are performed by a provider outside the Mercury Roadside Assistance program, you will be responsible for payment, and can then submit the receipts for reimbursement of reasonable and customary charges.

<sup>1</sup> Mileages are approximate. Insured is responsible for excess fees over the stated coverage amount.

<sup>2</sup> Insured is responsible for cost of replacement keys.

<sup>3</sup> Insured is responsible for the cost of the fuel/fluid